

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.10	0.36
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.06	0.05
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.09	0.05
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.23
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.46	1.43
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.40	1.58
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	5.30	4.14
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.51	3.06
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.17	3.99
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.14	1.29
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.62	0.09
↑	SMB: Sepsis Management Bundle	56.9%	59.2%	62.9%
↓	CLABSI	0.711	1.037	0.782
↓	CAUTI	0.558	0.729	0.821
↓	SSI COLON Surgical Site Infection	2.13	2.94	3.70
↓	SSI HYST Surgical Site Infection	0.71	1.51	3.37
↓	MRSA	0.047	0.080	0.051
↓	CDIFF	0.671	0.182	0.110
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	75.73	76.79
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.90	77.19
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.57	59.55
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.17	85.91
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	46.70	47.55
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.2%	24.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	18.0%
↓	Sepsis In House Mortality	10.7%	9.8%	8.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	3.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	4.5%
↓	Left without being seen	0.83%	1.37%	0.83%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	159.6	151.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	644.6	432.0

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.14	0.55
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.14
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.05
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.23
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.38	1.01
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.25	1.16
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.16	3.15
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.23	2.69
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.95	4.82
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.59	3.61
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.74	0.00
↑	SMB: Sepsis Management Bundle	56.9%	51.6%	40.5%
↓	CLABSI	0.711	1.558	0.618
↓	CAUTI	0.558	1.055	1.357
↓	SSI COLON Surgical Site Infection	2.13	4.11	7.87
↓	SSI HYST Surgical Site Infection	0.71	0.00	2.63
↓	MRSA	0.047	0.093	0.065
↓	CDIFF	0.671	0.122	0.089
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.19	71.36
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.30	71.35
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	56.09	52.60
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.42	82.63
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.08	40.36
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.5%	27.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	17.5%
↓	Sepsis In House Mortality	10.7%	18.1%	13.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.0%	3.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.5%	6.1%
↓	Left without being seen	0.83%	0.96%	0.76%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	198.0	209.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	489.0	617.5

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.20
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.15	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.14	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.14
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.16	0.71
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	4.04	4.12
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.65	6.44
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.10	3.34
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.06	4.29
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	1.05	0.50
↑	SMB: Sepsis Management Bundle	56.9%	50.8%	42.3%
↓	CLABSI	0.711	1.004	1.296
↓	CAUTI	0.558	0.755	1.294
↓	SSI COLON Surgical Site Infection	2.13	2.92	5.94
↓	SSI HYST Surgical Site Infection	0.71	4.23	8.00
↓	MRSA	0.047	0.097	0.087
↓	CDIFF	0.671	0.304	0.186
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.61	74.73
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.51	77.52
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.07	58.49
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.90	86.78
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.85	46.50
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	21.5%	22.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.9%	17.9%
↓	Sepsis In House Mortality	10.7%	13.1%	11.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.6%	3.9%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.9%	5.7%
↓	Left without being seen	0.83%	0.63%	0.42%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	208.0	216.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	740.5	553.1

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.08	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.16	0.15
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.30
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.65	0.49
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.52	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	2.70	7.40
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.81	2.74
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.13	3.07
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	1.90	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.91	0.00
↑	SMB: Sepsis Management Bundle	56.9%	47.8%	61.0%
↓	CLABSI	0.711	1.029	0.240
↓	CAUTI	0.558	0.838	0.712
↓	SSI COLON Surgical Site Infection	2.13	2.84	2.65
↓	SSI HYST Surgical Site Infection	0.71	0.00	2.70
↓	MRSA	0.047	0.121	0.042
↓	CDIFF	0.671	0.188	0.152
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	75.80	76.77
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.88	76.22
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.99	62.15
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.05	87.45
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.86	48.82
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.4%	25.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.6%	19.5%
↓	Sepsis In House Mortality	10.7%	11.4%	8.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.9%	2.5%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.5%	6.0%
↓	Left without being seen	0.83%	2.15%	1.08%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	209.0	193.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	530.0	379.3

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	1.10
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.18
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.19	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.18
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	3.60
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.27	4.51
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	58.6%	66.4%
↓	CLABSI	0.711	0.366	1.730
↓	CAUTI	0.558	1.162	0.235
↓	SSI COLON Surgical Site Infection	2.13	3.49	1.11
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.035	0.034
↓	CDIFF	0.671	0.107	0.035
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.60	75.23
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.26	79.01
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.08	57.73
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.50	86.62
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.77	47.55
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.7%	22.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	18.0%
↓	Sepsis In House Mortality	10.7%	8.6%	10.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.1%	3.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	5.0%
↓	Left without being seen	0.83%	1.59%	1.65%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	217.0	212.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	474.0	409.5

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.32
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.18
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.54
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.17	3.23
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	4.89	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.02	3.03
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.55	2.15
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.24	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	65.1%
↓	CLABSI	0.711	0.000	0.968
↓	CAUTI	0.558	0.000	0.448
↓	SSI COLON Surgical Site Infection	2.13	0.48	2.03
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.036
↓	CDIFF	0.671	0.080	0.081
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.45	82.86
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.30	80.61
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.33	64.73
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.75	88.80
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.10	56.36
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.2%	18.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	16.2%
↓	Sepsis In House Mortality	10.7%	3.4%	2.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.7%	3.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	2.7%
↓	Left without being seen	0.83%	1.72%	1.06%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	200.0	187.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	768.0	624.8

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	4.88
↓	PSI 13 Postoperative Sepsis Rate	3.58	10.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	9.35
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	2.70	0.00
↑	SMB: Sepsis Management Bundle	56.9%	67.8%	75.6%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	4.48	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.199	0.000
↓	CDIFF	0.671	0.381	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	80.66	79.29
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.52	81.12
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.96	61.07
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.94	84.78
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	51.86	50.07
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.4%	12.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.8%	16.3%
↓	Sepsis In House Mortality	10.7%	0.2%	0.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.03%	0.34%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	167.0	152.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	629.0	433.0

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.62
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.54	3.01
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	5.46	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	57.1%	64.2%
↓	CLABSI	0.711	1.918	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	10.42	2.86
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.087	0.087
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.33	77.56
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	71.65	77.98
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	51.88	59.89
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.65	82.83
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	37.24	49.01
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	25.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.4%	16.8%
↓	Sepsis In House Mortality	10.7%	5.6%	4.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.3%	2.4%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	3.1%
↓	Left without being seen	0.83%	1.83%	0.86%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	164.0	150.7
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	900.5	612.3

Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.72
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.45
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.76	5.15
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	14.08	5.78
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.85	4.84
↓	PSI 13 Postoperative Sepsis Rate	3.58	7.87	6.71
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.51	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	59.5%	58.1%
↓	CLABSI	0.711	1.235	1.021
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	1.03	4.38
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.049	0.000
↓	CDIFF	0.671	0.255	0.048
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.68	78.90
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.36	77.10
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	56.97	63.23
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.15	87.66
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.78	45.91
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	27.1%	25.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.0%	18.9%
↓	Sepsis In House Mortality	10.7%	5.6%	5.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.6%	3.4%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.1%	3.0%
↓	Left without being seen	0.83%	1.42%	0.92%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	182.0	163.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	717.0	633.9

Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.87
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	13.16	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	84.6%	86.2%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.14	78.17
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.14	79.72
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	60.43	60.37
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.26	83.96
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.78	47.86
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.7%	15.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	16.6%
↓	Sepsis In House Mortality	10.7%	4.2%	4.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.3%	5.5%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.5%	2.3%
↓	Left without being seen	0.83%	1.89%	1.02%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	140.0	144.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	371.0	658.0

Desired Performance	Target Measures	Baseline	Sycamore Shoals Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.51	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.32	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	2.78
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.22	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	7.35
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	10.42	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	65.2%	60.8%
↓	CLABSI	0.711	0.858	0.000
↓	CAUTI	0.558	0.594	0.000
↓	SSI COLON Surgical Site Infection	2.13	5.00	6.67
↓	SSI HYST Surgical Site Infection	0.71	0.00	15.38
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.287	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.61	76.36
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.20	79.45
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.43	58.68
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.78	80.76
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.60	43.91
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.6%	17.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.9%	21.0%
↓	Sepsis In House Mortality	10.7%	8.3%	3.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.2%	1.9%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.8%	2.5%
↓	Left without being seen	0.83%	2.00%	1.25%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	183.0	173.2
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	419.0	621.5

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	63.3%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	83.18	82.42
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.80	79.85
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.53	61.46
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	91.03	91.04
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.48	47.71
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	19.6%	12.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.0%	17.6%
↓	Sepsis In House Mortality	10.7%	3.4%	1.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.1%	1.9%
↓	Left without being seen	0.83%	1.86%	0.61%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	144.0	134.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	479.0	322.1

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↑	SMB: Sepsis Management Bundle	56.9%	63.0%	75.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	86.16	88.34
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.95	85.59
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.36	80.77
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	93.16	86.49
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.90	52.38
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	15.8%	29.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	10.2%	5.5%
↓	Sepsis In House Mortality	10.7%	5.3%	5.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	1.8%
↓	Left without being seen	0.83%	0.50%	0.21%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	101.0	105.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	310.0	240.1

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	66.1%	76.9%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	1.130	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	86.12	84.20
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.52	79.85
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	76.99	62.93
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	92.56	87.69
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.28	44.93
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	32.1%	34.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.4%	23.6%
↓	Sepsis In House Mortality	10.7%	4.7%	0.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.4%	2.1%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.6%	0.7%
↓	Left without being seen	0.83%	1.70%	1.14%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	130.5	124.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	238.0	213.2

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	71.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.487
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	89.91	83.74
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.26	81.50
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.50	68.43
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.48	89.69
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	60.90	53.81
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.0%	17.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.4%	20.2%
↓	Sepsis In House Mortality	10.7%	5.1%	1.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.1%	2.2%
↓	Left without being seen	0.83%	0.58%	0.41%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	143.0	137.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	774.0	648.7

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	57.9%	71.0%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.96	89.71
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.22	85.26
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	56.75	71.67
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.17	80.34
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.23	57.24
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.0%	12.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.1%	16.0%
↓	Sepsis In House Mortality	10.7%	7.1%	3.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.09%	0.29%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	118.0	109.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1339.0	318.1

Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	33.33	72.22
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	66.67	38.89
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	50.00	50.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		75.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	0.00	40.00
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.90%	0.43%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	129.5	110.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	515.5	161.0

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	85.7%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.90	84.05
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.29	83.33
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.36	42.50
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	75.96	92.86
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	36.51	70.88
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	5.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	9.1%
↓	Left without being seen	0.83%	0.08%	0.14%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	118.5	126.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	237.0	212.0

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY23	FY24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	100.0%	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	90.67	88.89
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.00	66.67
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.00	40.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.50	45.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.00	27.22
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.0%	16.7%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%		0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.18%	0.86%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	121.0	136.7
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1673.0	770.0