

			Franklin		Holston			1	Hawkins			Bristol		Smyth		1		Johnson		
			Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County		Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	For Discharges		Community	Medical	Medical	Community	Community	County	Memorial	Lonesome	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
	Between	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Pine Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
Target Quality Measures Rate																				
	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
PSI-3 Pressure Ulcer Rate	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
			0.36	0.28	0.14	0.57	0.41		0.64	0.42		0.14	0.27	0.54	0.53	0.39	0.61		0.34	
PSI-6 latrogenic Pneumothorax	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
Rate	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
			0.23	0.26	0.27	0.25	0.23		0.25	0.24		0.25	0.22	0.25	0.25	0.24	0.25		0.40	
PSI-8 In-Hospital Fall With Hip																				
Fracture Rate (previously	Jul 1, 2021	4. 6	Same As	Same As	Same As	Same As National	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As National	Same As	Same As	Not	Same As	Not
Postoperative Hip Fracture Rate)	- Jun 30, 2023	As Compared to National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
Rate)		Nutional Benchmark	0.27	0.25	0.31	0.29	0.10		0.29	0.28		0.30	0.27	0.29	0.29	0.28	0.29		0.31	
			0.27	0.23	0.51	0.29	0.10		Not	0.28		0.50	0.27	0.29	Not	0.28	0.29		0.51	
PSI 09 Perioperative	Jul 1, 2021		Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Same As	Applicable	Same As	Not	Not	Same As	Not
Hemorrhage or Hematoma	- Jun 30, 2023	As Compared to	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	National	(Too Few	National	Applicable	Applicable	National	Applicable
Rate		National Benchmark							Cases)						Cases)					
			2.13	1.65	1.54	2.38	2.49			2.34		3.78	2.19	2.42		2.37			2.23	
DCI 40 D										Not				Not						
PSI 10 Postoperative	Jul 1, 2021	A = C = = = = = = d + =	Same As	Same As	Same As	Same As	Same As	Not	Not	Applicable	Not	Same As	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
Physiologic and Metabolic Derangement Rate	- Jun 30, 2023	As Compared to National Benchmark	National	National	National	National	National	Applicable	Applicable	(Too Few	Applicable	National	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
Derangement Kate		Nutional Benchmark	1.56	2.52	1.90	1.68	1.41			Cases)		1.70	1.64	Cases)		1.67			1.66	
			1.50	2.32	1.50	1.08	1.41			Not		1.70	1.04	Not		1.07			1.00	-
	Jul 1, 2021		Same As	Same As	Same As	Same As	Same As	Not	Not	Applicable	Not	Same As	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
PSI 11 Postoperative	- Jun 30, 2023	As Compared to	National	National	National	National	National	Applicable	Applicable	(Too Few	Applicable	National	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
Respiratory Failure Rate		National Benchmark								Cases)				Cases)						
			8.59	11.74	9.17	9.80	5.84					9.43	16.55			9.43			11.60	
									Not						Not					
PSI 12 Perioperative	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Same As	Applicable	Same As	Not	Not	Same As	Not
Pulmonary Embolism or Deep	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	National	(Too Few	National	Applicable	Applicable	National	Applicable
Vein Thrombosis Rate			3.23	3.82	4.31	3.79	3.36		Cases)	4.17		5.15	5.29	3.80	Cases)	3.57			4.18	
			3.23	3.82	4.31	3.79	3.30			Not		5.15	5.29	Not		3.57			4.18	
	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Not	Applicable	Not	Not	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
PSI 13 Postoperative Sepsis	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	Applicable	(Too Few	Applicable	Applicable	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
Rate	•							l	''	Cases)				Cases)						''
			4.35	6.15	5.74	5.45	5.42					4.90	5.34			5.39			5.20	
									Not					Not						
	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
PSI 14 Postoperative Wound	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
Dehiscence Rate									Cases)					Cases)						
			1.72	2.41	1.72	1.83	0.84			1.81		1.58	1.75			1.84			2.09	4
														Not	Not					
PSI 15 Accidental Puncture or	Jul 1, 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Not	Same As	Not	Same As	Same As	Applicable	Applicable	Same As	Not	Not	Same As	Not
Laceration Rate* (Measure	- Jun 30, 2023	National Benchmark	National	National	National	National	National	Applicable	Applicable	National	Applicable	National	National	(Too Few	(Too Few	National	Applicable	Applicable	National	Applicable
modified)														Cases)	Cases)					
			0.70	0.89	0.91	0.85	1.13			0.86		0.67	0.78			0.86			0.79	
	Jan 1, 2023	4.6	Not	Same As	Same As	Not	Not	Not	Not	Not	Not	Same As	Same As	Not	Not	Not	Not	Not	Same As	Not
CLABSI	- Dec 31, 2023	As Compared to National Benchmark	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	National	Applicable
CLADJI		Nucional Benchmark		1 211	1 127							0.004	0.700						0.77	
<u> </u>		_1		1.211	1.127							0.804	0.798						0.77	



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	Lee County Community Hospital 491309
CAUTI	Jan 1, 2023 - Dec 31, 2023	As Compared to National Benchmark	Same As National	Same As National 0.829	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National 0.557	Same As National 0.251	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
SSI COLON Surgical Site	Jan 1, 2023 - Dec 31, 2023	As Compared to National Benchmark	Same As National	Worse Than National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
SSI HYST Surgical Site	Jan 1, 2023 - Dec 31, 2023	As Compared to National Benchmark	1.075 Not Applicable	2.928 Not Applicable	1.624 Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2.538 Not Applicable	Not Applicable	0.253 Not Applicable	0.506 Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	0.28 Not Applicable	Not Applicable
MRSA	Jan 1, 2023 - Dec 31, 2023	As Compared to National Benchmark	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
CDIFF	Jan 1, 2023 - Dec 31, 2023	As Compared to National Benchmark	0.000 Better Than National	0.612  Better Than National	0.604  Better Than National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	1.109  Better Than National	0.566  Better than National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	0.962 Same As National	Not Applicable
General Information-Structural Measures			0.230	0.280	0.416	0.000	0.289			0.412		0.344	0.260		0.000	0.840			0.264	
OP12 HIT Ability electronically receive lab results OP17 Tracking Clinical Results		Survey Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Between Visits  Survey of Patient's Experiences  - Hospital Consumer  Assessment of Healthcare  Providers and Systems Survey (HCAHPS) %		Survey Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
HCOMP1A Patients who reported that their nurses "Always" communicated well	Jan 1, 2023 - Dec 31, 2023	80%	81%	73%	73%	78%	82%	Not Applicable	80%	77%	89%	72%	78%	80%	90%	79%	90%	Not Applicable	73%	Not Applicable
Category Star Rating HICOMPTO Patients who	Jan 1, 2023		****	**	***	***	****	Not Available  Not	Not Available	Not Available	Not Available	**	***	****	****	***	too few srvys	Not	**	Not
reported that their nurses "Usually" communicated well HCOMP1 SNP Patients who	- Dec 31, 2023	16%	14%	19%	22%	17%	16%	Applicable	13%	21%	10%	20%	17%	15%	9%	16%	6%	Applicable	19%	Applicable
reported that their nurses "Sometimes" or "Never" communicated well	Jan 1, 2023 - Dec 31, 2023	4%	5%	8%	5%	5%	2%	Not Applicable	7%	2%	1%	8%	5%	5%	1%	5%	4%	Not Applicable	8%	Not Applicable
HCOMP2A Patients who reported that their doctors "Always" communicated well	Jan 1, 2023 - Dec 31, 2023	80%	79%	72% * *	78% * * * *	78% * * *	86%	Not Applicable	76%	75%	82%	74%	79% * * * *	80%	91%	81%	89%	Not Applicable	75%	Not Applicable
Category Star Rating			****	* *	***	***	***	Not Available	Not Available	Not Available	Not Available	**	***	****	****	****	too few srvys		***	1



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	Lee County Community Hospital 491309
HCOMP2U Patients who reported that their doctors "Usually" communicated well	Jan 1, 2023 - Dec 31, 2023	15%	16%	20%	17%	15%	11%	Not Applicable	13%	22%	18%	19%	16%	14%	8%	15%	8%	Not Applicable	17%	Not Applicable
HCOMP2 SNP Patients who reported that their doctors "Sometimes" or "Never" communicated well	Jan 1, 2023 - Dec 31, 2023	5%	5%	8%	5%	7%	3%	Not Applicable	11%	3%	0%	7%	4%	6%	1%	4%	3%	Not Applicable	8%	Not Applicable
HCOMP3A Patients who reported that they "Always" received help as soon as they wanted	Jan 1, 2023 - Dec 31, 2023	66%	66%	58%	57%	67%	61%	Not Applicable	71%	71%	95%	59%	58%	66%	81%	66%	79%	Not Applicable	62%	Not Applicable
Category Star Rating			****	***	***	****	***	Not Available	Not Available	Not Available	Not Available	***	***	****	****	***	too few srvys		***	
HCOMP3U Patients who reported that they "Usually" received help as soon as they wanted	Jan 1, 2023 - Dec 31, 2023	25%	24%	29%	31%	23%	30%	Not Applicable	19%	28%	1%	28%	29%	26%	15%	23%	16%	Not Applicable	28%	Not Applicable
HCOMP3 SNP Patients who reported that they "Sometimes" or "Never" received help as soon as they wanted	Jan 1, 2023 - Dec 31, 2023	9%	10%	13%	12%	10%	9%	Not Applicable	10%	1%	4%	13%	13%	8%	4%	11%	5%	Not Applicable	10%	Not Applicable
HCOMP5U P Patients who reported that staff "Always" explained about medicines before giving it to them	Jan 1, 2023 - Dec 31, 2023	62%	62%	55%	53%	57%	68%	Not Applicable	66%	56%	62%	55%	62%	59%	73%	63%	76%	Not Applicable	53%	Not Applicable
Category Star Rating			****	**	***	**	****	Not Available	Not Available	Not Available	Not Available	***	***	***	****	****	too few srvys		***	
HCOMPSU P Patients who reported that staff "Usually" explained about medicines before giving it to them	Jan 1, 2023 - Dec 31, 2023	19%	18%	18%	24%	16%	15%	Not Applicable	27%	24%	17%	21%	17%	19%	14%	18%	13%	Not Applicable	22%	Not Applicable
HCOMP5 SNP Patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them	Jan 1, 2023 - Dec 31, 2023	19%	20%	27%	23%	27%	17%	Not Applicable	7%	20%	21%	24%	21%	22%	13%	19%	11%	Not Applicable	25%	Not Applicable
HCLEAN HSPAP Patients who reported that their room and bathroom were "Always" clean	Jan 1, 2023 - Dec 31, 2023	73%	62%	58%	68%	72%	59%	Not Applicable	85%	65%	63%	62%	76%	78%	72%	69%	85%	Not Applicable	65%	Not Applicable
Category Star Rating			**	*	**	***	**	Not Available	Not Available	Not Available	Not Available	*	****	****	****	***	too few srvys		**	
HCLEAN HSPUP Patients who reported that their room and bathroom were "Usually" clean	Jan 1, 2023 - Dec 31, 2023	18%	23%	23%	20%	17%	26%	Not Applicable	7%	18%	37%	19%	18%	17%	21%	20%	12%	Not Applicable	19%	Not Applicable
HCLEAN HSPSNP Patients who reported that their room and bathroom were "Sometimes" or "Never" clean	Jan 1, 2023 - Dec 31, 2023	9%	15%	19%	12%	11%	15%	Not Applicable	8%	17%	0%	19%	6%	5%	7%	11%	3%	Not Applicable	16%	Not Applicable



HQUIETHSP AP Patients who reported that the area around their room was "Always" quiet at night	For Discharges Between Jan 1, 2023 - Dec 31, 2023	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303 Not Applicable	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114 62%	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304 Not Applicable	Greeneville Community Hospital 440050	Lee County Community Hospital 491309 Not Applicable
Category Star Rating			****	**	***	****	***	Not Available	Not Available	Not Available	Not Available	***	****	****	****	****	too few srvys		**	
HQUIETHSP UP Patients who reported that the area around their room was "Usually" quiet at night	Jan 1, 2023 - Dec 31, 2023	29%	24%	33%	34%	28%	32%	Not Applicable	29%	26%	12%	32%	29%	8%	27%	29%	20%	Not Applicable	33%	Not Applicable
HQUIETHSP SNP Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night	Jan 1, 2023 - Dec 31, 2023	9%	6%	18%	11%	8%	9%	Not Applicable	4%	12%	0%	9%	6%	5%	7%	5%	4%	Not Applicable	15%	Not Applicable
HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	Jan 1, 2023 - Dec 31, 2023	86%	87%	82%	86%	81%	89%	Not Applicable	88%	86%	90%	86%	88%	89%	93%	82%	92%	Not Applicable	86%	Not Applicable
Category Star Rating			****	**	***	**	****	Not Available	Not Available	Not Available	Not Available	***	****	****	****	**	too few srvys		***	
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Jan 1, 2023 - Dec 31, 2023	14%	13%	18%	14%	19%	11%	Not Applicable	12%	14%	10%	14%	12%	11%	7%	18%	8%	Not Applicable	14%	Not Applicable
HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	Jan 1, 2023 - Dec 31, 2023	52%	52%	42%	45%	46%	46%	Not Applicable	47%	49%	58%	48%	50%	51%	60%	48%	60%	Not Applicable	46%	Not Applicable
Category Star Rating			****	**	**	**	**	Not Available	Not Available	Not Available	Not Available	**	***	***	****	***	too few surveys		**	
HCOMP7A Patients who "Agree" they understood their care when they left the hospital	Jan 1, 2023 - Dec 31, 2023	42%	42%	48%	48%	46%	50%	Not Applicable	44%	44%	71%	44%	44%	43%	37%	47%	34%	Not Applicable	46%	Not Applicable
HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood their care when they left the hospital	Jan 1, 2023 - Dec 31, 2023	6%	6%	10%	7%	8%	4%	Not Applicable	9%	7%	0%	8%	6%	6%	3%	5%	6%	Not Applicable	8%	Not Applicable
HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2023 - Dec 31, 2023	72%	72%	54%	63%	66%	67%	Not Applicable	78%	76%	82%	62%	68%	74%	80%	72%	87%	Not Applicable	61%	Not Applicable
Category Star Rating			****	**	**	***	***	Not Available	Not Available	Not Available	Not Available	**	***	****	****	***	too few srvys		**	
HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2023 - Dec 31, 2023	20%	20%	26%	24%	22%	22%	Not Applicable	10%	22%	20%	24%	22%	18%	14%	18%	10%	Not Applicable	26%	Not Applicable



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HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2023 - Dec 31, 2023	8%	8%	20%	13%	12%	11%	Not Applicable	12%	2%	9%	14%	10%	8%	6%	10%	3%	Not Applicable	13%	Not Applicable
HRECMND DY Patients who reported YES, they would definitely recommend the hospital	Jan 1, 2023 - Dec 31, 2023	70%	77%	51%	60%	69%	60%	Not Applicable	65%	70%	86%	61%	67%	71%	76%	65%	91%	Not Applicable	56%	Not Applicable
Category Star Rating			****	*	**	***	***	Not Available	Not Available	Not Available	Not Available	**	***	****	****	***	too few srvys		**	
HRECMND PY Patients who reported YES, they would probably recommend the hospital HRECMND DN Patients who	Jan 1, 2023 - Dec 31, 2023	24%	17%	36%	30%	21%	32%	Not Applicable	27%	29%	5%	30%	26%	23%	21%	28%	6%	Not Applicable	33%	Not Applicable
reported NO, they would probably not or definitely not recommend the hospital	Jan 1, 2023 - Dec 31, 2023	6%	6%	13%	10%	10%	8%	Not Applicable	8%	1%	9%	9%	7%	6%	3%	6%	3%	Not Applicable	11%	Not Applicable
Timely & Effective care Colonoscopy follow-up %																				
OP29 Avg Risk Polyp Surveillance	Jan 1, 2022 - Dec 31, 2022	92%	47%	Not Applicable	86%	Not Applicable	100%	Not Applicable	88%	100%	Not Applicable	56%	100%	100%	Not Applicable	97%	Not Applicable (Too Few Cases)	Not Applicable	100%	Not Applicable
OP30 High risk Polyp Surveillance	Retired																			
Timely & Effective Care Heart Attack OP3b Median Time to Transfer AMI (Minutes)	Retired																			
Timely & Effective Care- Emergency Department (ED) Throughput																				
EDV Emergency Department Volume Category	Jan 1, 2023 - Dec 31, 2023	Not Applicable	Medium	High	Medium	Medium	Low	Low	Low	Low	Low	High	Medium	Low	Low	Low	Low	Low	Medium	Low
(Minutes)	Retired																			
OP18b Median time ED arrival to discharge (Minutes)	Jan 1, 2023 - Dec 31, 2023	All Categories = 163 Low Vol = 124 Medium Vol = 168 High Vol = 209 Very High Vol = 197	189	206	208	154	195	115	103	145	118	202	220	142	129	172	148	134	182	112
OP22 Left without being seen	Jan 1, 2023 - Dec 31, 2023	3%	2%	1%	1%	2%	1%	1%	1%	2%	0%	3%	2%	2%	2%	4%	1%	1%	2%	2%
OP23 Head CT stroke patients	Jan 1, 2023 - Dec 31, 2023	70%	62%	43%	74%	67%	78%	Not Applicable (Too Few Cases)	67%	96%	Not Applicable	79%	86%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	53%	Not Applicable (Too Few Cases)
Timely & Effective Care Preventive Care %																				
IMM3OP27 FACADHPCT HCW Influenza Vaccination	Oct 1, 2023 - Mar 31, 2024	80%	93%	100%	96%	99%	99%	98%	92%	97%	95%	97%	97%	97%	93%	100%	95%	Not Applicable	84%	Not Applicable



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	Lee County Community Hospital 491309
HCP_COVID-19 Vaccination Coverage Healthcare Personnel	Oct 1, 2023 - Dec 31, 2023	11.6%	0.1%	0.2%	0.7%	0.0%	No Available	0.0%	0.0%	10.0%	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0%	0.0%	0.70%
Clot Prevention & Treatment  SEP-1 Severe Sepsis and Septic Shock	Jan 1, 2023 - Dec 31, 2023	62%	66%	42%	46%	80%	41%	Not Applicable (Too Few Cases)	67%	62%	80%	58%	62%	89%	73%	61%	49%	Not Applicable	57%	Not Applicable
Timely & Effective Care Preanancy & delivery care % PC01 Elective Delivery	Retired																			
Complications - Surgical Complications Rate  Hip and Knee Complications	lul 1, 2020 - Mar 31, 2023	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Not Applicable	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable
PSI90 Complications / patient safety for selected indicators	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	Same As National	3.3% Same As National	3.4% Same As National	Same As National	Same As National	Not Applicable	Not Applicable (Too Few Cases)	Same As National	Not Applicable	3.0% Same As National	Same As National	Same As National	Not Applicable	4.5% Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable
PSI4 SURG COMP Death rate	Jul 1, 2021 - Jun 30, 2023	As Compared to National Benchmark	0.79  Not  Applicable  (Too Few  Cases)	0.98 Worse Than National	0.86 Same As National	0.95 Not Applicable (Too Few Cases)	0.98 Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	0.95 Not Applicable (Too Few Cases)	Not Applicable	0.89 Same As National	1.09 Same As National	0.96 Not Applicable (Too Few Cases)	Not Applicable	0.88  Not  Applicable  (Too Few  Cases)	Not Applicable	Not Applicable	0.97 Same As National	Not Applicable
Readmissions & deaths 30 day rates of readmission %				224.58	163.96							210.98	168.29						161.1	
	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	Not Applicable (Too Few Cases)	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable
READM30HF Heart Failure 30Day readmissions rate	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	Same As National	15.2% Same As National	Same As National	Not Applicable (Too Few Cases)	Same As National	Not Applicable	Not Applicable (Too Few Cases)	Same As National	Not Applicable	13.7% Same As National	15.3% Same As National	Same As National	Same As National	Same As National	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Not Applicable
	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	19.9% Same As National	20.4% Same As National	18.7% Same As National	Same As National	23.0% Same As National	Not Applicable	Not Applicable (Too Few Cases)	19.3% Same As National	Not Applicable	23.7% Same As National	18.6% Same As National	19.0% Same As National	21.9% Same As National	20.0% Same As National	Same As National	Not Applicable	23.0% Same As National	Not Applicable
READM30 STK Stroke 30day	Retired	Tacional Denominary	16.9%	18.2%	15.3%	17.4%	16.9%		cuscsy	16.2%		18.5%	17.0%	15.6%	17.3%	19.1%	16.3%		17.7%	



			Franklin	I	Holston	ı			Hawkins			Bristol		Smyth		1		Johnson		
			Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County		Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	For Discharges		Community	Medical	Medical	Community	Community	County	Memorial	Lonesome	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
	Between	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Pine Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
		<b>Hospital Compare</b>	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
						Not			Not								Not			
READM30 COPD Chronic	Jul 1, 2020 - Jun 30,		Same As	Same As	Same As	Applicable	Same As	Not	Applicable	Same As	Not	Same As	Same As	Same As	Same As	Same As	Applicable	Not	Same As	Not
obstructive pulmonary disease	2023	As Compared to	National	National	National	(Too Few	National	Applicable	(Too Few	National	Applicable	National	National	National	National	National	(Too Few	Applicable	National	Applicable
30day readmission rate		National Benchmark				Cases)			Cases)								Cases)			
			18.4%	18.7%	17.6%		20.0%			18.7%		18.9%	17.9%	17.9%	19.3%	17.7%			19.2%	
READM30 CABG Coronary													Not							
artery bypass graft (CABG)	Jul 1, 2020 - Jun 30,		Not	Same As	Same As	Not	Not	Not	Not	Not	Not	Same As	Applicable	Not	Not	Not	Not	Not	Not	Not
surgery 30day readmission	2023	As Compared to	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	National	(Too Few Cases)	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable
rate2		National Benchmark		12.5%	10.3%							10.4%	Cusesy							
				12.5%	10.5%	Not	Not			Not		10.4%	Not	Not					Not	
READM30 HIPKNEE 30day	Jul 1, 2020 - Jun 30,		Not	Same As	Same As	Applicable	Applicable	Not	Not	Applicable	Not	Same As	Applicable	Applicable	Not	Same As	Not	Not	Applicable	Not
readmission rate following	2023	As Compared to	Applicable	National	National	(Too Few	(Too Few	Applicable	Applicable	(Too Few	Applicable	National	(Too Few	(Too Few	Applicable	National	Applicable	Applicable	(Too Few	Applicable
elective THA / TKA		National Benchmark				Cases)	Cases)			Cases)			Cases)	Cases)			, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Cases)	
,		2 2 2		4.7%	4.6%		,					4.0%	,	,		5.3%			,	
								0.0000000000000000000000000000000000000	***************		Not			**********						
READM30 HOSPWIDE 30day	Jul 1, 2022 - Jun 30,	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Applicable	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
hospitalwide allcause	2023	National Benchmark	National	National	National	National	National	Applicable	National	National	(Too Few	National	National	National	National	National	National	Applicable	National	Applicable
unplanned readmission											Cases)									
			14.7%	15.5%	14.5%	14.6%	15.7%		14.4%	14.5%		15.7%	14.8%	14.5%	15.4%	14.7%	14.1%		15.0%	
Readmissions & deaths 30 day																				
death (mortality) rates %																				
			Not			0/	N=4		Mad	Mad				Not	Not	Net	N=+		I	
MACRITACIANAL A susta servicial	Jul 1, 2020 - Jun 30,	As Compared to	Applicable	Worse Than	Same As	Not Applicable	Not Applicable	Not	Not Applicable	Not Applicable	Not	Same As	Same As	Applicable	Applicable	Not Applicable	Not Applicable	Not	Same As	Not
MORT30AMI Acute myocardial infarction (AMI) 30day	2023	National Benchmark	(Too Few	National	National	(Too Few	(Too Few	Applicable	(Too Few	(Too Few	Applicable	National	National	(Too Few	(Too Few	(Too Few	(Too Few	Applicable	National	Applicable
mortality rate	2023	National Benefithan	Cases)	rvationar	National	Cases)	Cases)	пррисавіс	Cases)	Cases)	пррисавис	14ational	National	Cases)	Cases)	Cases)	Cases)	пррисавіс	National	пррисавис
moreancy race			,	15.6%	12.3%		,		,	,		15.3%	15.0%	,			,		12.4%	
				15.0%	12.570	Not			Not		Not	13.570	13.070				Not		12.470	
	Jul 1, 2020 - Jun 30,	As Compared to	Same As	Worse Than	Worse Than	Applicable	Same As	Not	Applicable	Same As	Applicable	Worse Than	Same As	Same As	Same As	Same As	Applicable	Not	Same As	Not
MORT30HF Heart failure 30day	2023	National Benchmark	National	National	National	(Too Few	National	Applicable	(Too Few	National	(Too Few	National	National	National	National	National	(Too Few	Applicable	National	Applicable
mortality rate	2023	Tracional Benefitian	, racional	racional	7744707747	Cases)	1144101141	, ippiicabic	Cases)	reacional	Cases)	- rational	reactional	reacional	- racional	racional	Cases)	7.00.000.0	- rucionai	7.55
moreancy race			11.0%	16.2%	15.5%		13.0%		,	13.2%	,	16.5%	14.0%	13.9%	15.8%	12.8%	,		16.1%	
						***************************************			Not		Not									
	Jul 1, 2020 - Jun 30,	As Compared to	Same As	Worse Than	Same As	Same As	Same As	Not	Applicable	Same As	Applicable	Worse Than	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
MORT30PN Pneumonia 30day	2023	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	(Too Few	National	National	National	National	National	National	Applicable	National	Applicable
mortality rate									Cases)		Cases)									
mortality rate			17.7%	21.9%	19.4%	17.5%	15.2%		,	16.2%	,	23.6%	18.3%	16.5%	19.0%	18.7%	19.4%		18.6%	
			Not	21.3/0	13.470	Not			Not	Not		23.070	10.370	Not	Not				10.070	
	Jul 1, 2020 - Jun 30,	As Compared to	Applicable	Worse Than	Same As	Applicable	Not Applicable	Not	Not Applicable	Applicable	Not	Same As	Same As	Applicable	Applicable	Not Applicable	Not Applicable	Not	Same As	Not
MORT30STK Stroke 30day	2023	National Benchmark	(Too Few	National	National	(Too Few	(Too Few	Applicable	(Too Few	(Too Few	Applicable	National	National	(Too Few	(Too Few	(Too Few	(Too Few	Applicable	National	Applicable
mortality rate		January Scholland R	Cases)			Cases)	Cases)		Cases)	Cases)				Cases)	Cases)	Cases)	Cases)			
			,	18.5%	14.7%	,	,		,	,		13.9%	15.8%	,		,	,		13.5%	
					/ 0	Not			Not		Not						Not			
	Jul 1, 2020 - Jun 30,	As Compared to	Same As	Same As	Same As	Applicable	Same As	Not	Applicable	Same As	Applicable	Same As	Same As	Same As	Same As	Same As	Applicable	Not	Same As	Not
MORT30 COPD 30day	2023	National Benchmark	National	National	National	(Too Few	National	Applicable	(Too Few	National	(Too Few	National	National	National	National	National	(Too Few	Applicable	National	Applicable
mortality rate COPD patients	1		1		I	Cases)		1	Cases)	Ì	Cases)	I	Ì	Ì		I	Cases)	I		



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	Lee County Community Hospital 491309
MORT30 CABG Coronary artery bypass graft surgery 30day mortality rate	Jul 1, 2020 - Jun 30, 2023	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Use of medical imaging Outpatient imaging efficiency %				2.8%	3.4%							4.7%								
OP8 MRI Lumbar Spine for Low Back Pain	Jul 1, 2022 - Jun 30, 2023	36.2%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	42.9%	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	32.1%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	43.2%	Not Applicable
OP10 Abdomen CT Use of Contrast Material	Jul 1, 2022 - Jun 30, 2023	5.8%	6.7%	3.5%	3.5%	5.6%	1.3%	2.1%	4.9%	7.1%	Not Applicable (Too Few Cases)	7.6%	3.5%	2.1%	3.5%	8.8%	2.8%	7.3%	4.5%	3.6%
OP13 Outpatients who got cardiac imaging stress tests before lowrisk outpatient surgery	Jul 1, 2022 - Jun 30, 2023	3.7%	2.1%	4.4%	2.2%	Not Applicable (Too Few Cases)	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	4.0%	Not Applicable (Too Few Cases)	3.2%	1.4%	5.9%	Not Applicable (Too Few Cases)	5.1%	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	3.3%	Not Applicable